

GEN-X

First Year Warranty Protection

Every new Intellibot Robotic Floor Cleaner includes a one-year warranty, covering any necessary replacement parts, including labor. Emergency service visits are also covered 100%.

Annual Service Agreements

We also offer low-cost annual service plans that include continued preventive maintenance calls at your facility from our highly qualified service technicians. This is a popular addition after the first year warranty expires, and many customers choose to add preventative maintenance to their warranty period as well.

Installation & Training

Complete training and installation is included with all Intellibot robotic floor cleaners. Our certified technicians will train your operator to efficiently run your Intellibot robot. When service needs arise, you can call us, or you can take advantage of our unique program that will thoroughly train your own employees to perform all standard maintenance. Your Intellibot client manager will help determine which program is right for your company.

Diagnostics

All GEN-X Robots feature an advanced diagnostics package that allows users to track wear on items, troubleshoot common service items such as burned-out light bulbs, and even interact with service remotely to diagnose any issues.

Always at Your Service - 24/7

We are committed to your total satisfaction with the performance of all Intellibot floor care products. If you have questions or problems, we're here to assist you 24 hours a day, seven days a week, 365 days of the year.

Contact

Use our toll-free customer service line: **1-888-837-0002** monitored 24 hours a day, seven days a week.

Or, contact us by e-mail at:
service@intellibotrobotics.com.

Our service technicians will respond by noon the next working day, or sooner. If we can't solve your problem with the first phone conference, we will get back to you with an answer within two hours. Intellibot is always at your service

